

NEMONIC BY EUROPEAN HOTEL TERMS AND CONDITIONS



Restaurant Terms and Conditions

Confirmation

To secure the booking, you may be required you to provide credit or debit card details via 'Now Book It' booking engine. The card will be verified for the amount of \$20 per person, but nothing will be charged unless the late cancellation policy is breached.

All group bookings of 20+ persons will require a deposit of 50% on the total balance on the quoted price to secure the booking.

Cancellation

Bookings of up to 6 persons may be cancelled up to 48 hours prior to the booking, or the cancellation policy is breached.

Bookings of 7-19 persons and more may be cancelled up to 14 days prior to the booking, or the cancellation policy is breached.

Bookings of 20 + persons may be cancelled up to 8 weeks prior to the booking, or the cancellation policy is breached.

If the cancellation policy is breached, we will charge the card provided to secure the booking \$20 per every person on the booking or an invoice of the outstanding balance will be issued to you.

Any changes in numbers of guests of up to 10% of the original group size (in the guest's favour) maybe made up until 48 hours prior to the booking. Failure to notify us of a reduction in numbers by these cut off times will result in a \$20 charge for each no-show.

If your numbers change by more than 10%, we need notification in line with our cancellation policy above, otherwise we will need to charge \$20 for each non-arrival.

In the event of late cancellation, 50% of the quoted total balance will be charged on the card provided to secure the booking or issued an invoice to you.

If you are half an hour late, we will assume you are a no show, and the late cancellation fee will be charged unless we have been notified us with an understandable reason.

In the events our restaurant cannot accommodate you due to restrictions imposed by the Government, we will do our best to reschedule your booking or refund the full amount.

Arrival and departure

Please make sure that your group arrives on time or notify us of your late arrival. If you are more than half an hour late for your booking, any deposit to secure the booking will be non-refundable and/or cancellation fee charged, and your tables may be offered to other customers.

Please ask on arrival if you would like an extension and we will do our best.

Time allocated to tables

We may need your table back after a certain amount of time if we are experiencing a high volume of reservations on the day. Please see below times allocated to tables in this case:

A group of up to 4 persons may keep their table for 1 hour and 45 minutes.

A group of 5 to 9 persons may keep their table for 2 hours.

A group of 10 or more persons may keep their table for 2 hours 30 minutes.

Any group booked for function may keep their table for the time allocated on the Function Reservation Agreement.

Private dining

Our private dining room, the Odin Room fits up to 80 people. The minimum number of people to book in the Odin Room is at least 40 persons. A deposit of your booking is required to secure the Odin Room.

Service charge

A 10% service charge is added to all transactions at Nemonic on public holiday.

Cakeage

You are welcome to bring in your own cake. Should you wish our staffs to bring the cake in for an event, please advise us in advance and let our staff know on arrivals.

Should you wish to purchase a cake from us, please contact us at least 48 hours prior to the booking day.

Payment

All bills at Nemonic must be paid on the day of the booking.

Alcohol

Nemonic is under Restaurant Licence. All Alcohol can only be served seated and together with food. No BYO allowed.



PRIVATE DINING CONTRACT FORM & DEPOSIT

DATE OF AGREEMENT: _____

DATE OF EVENT: _____

GUEST COUNT ESTIMATE: _____

TYPE OF EVENT: _____

ARRIVAL TIME: _____

CLIENT/CONTACT PERSON: _____

PHONE NUMBER: _____

MOBILE NUMBER: _____

E-MAIL ADDRESS: _____

50% DEPOSIT OF TOTAL QUOTED BALANCE IS REQUIRED

PAYMENT OPTIONS: CHECK CASH CARD

CREDIT CARD #: _____ MasterCard Visa AMEX OTHER _____

NAME AS APPEARS ON CREDIT CARD: _____ EXP. DATE: _____ SECURITY CODE: _____

I hereby authorise European Hotel to debit the above credit card in the amount of 50% of total quoted balance to be applied as security deposit for the above reservation.

SIGNATURE

DATE

This contract is made in the State Perth, Western Australia, and shall be construed and enforced in accordance with the laws of such State. This Private Dining Contract constitutes the entire agreement between parties and may not be modified or amended except by an instrument in writing signed by both the Client and European Hotel. "The undersigned acknowledges that he/she has read and understands the Private Dining Contract including this page and; the preceding two pages by signing and dating below the undersigned accepts this contract and agrees to comply with same."

SIGNATURE

DATE